ERA-AIMOS Compatibility Matrix

ERA Release	AIMOS Release		
	V4.10.0	V4.50.0	V4.70.0
V5.50.0	Yes	Yes	N.A.
V5.80.0	Yes[1]	Yes	Partial[2]
V6.10.0 (Drop 1)	N.A.	No	Yes
V6.10.1 (Drop 2)	N.A.	Partial[3]	Yes
ERA26rA	N.A.	Partial[3]	Yes

1. When AIMOS SNMPv3 Patch (sw-18359) is installed
2. With the following limitations:
   - SW update
   - Backup and Restore
3. With the following limitations:
   - SW update
   - Backup and Restore
   - Integration
   - User Management
   - Commissioning Report

General Notes

- Matrix entries for software which has not yet been released (indicated in gray) are per plan and subject to change without notice.

- For cases where AIMOS and ERA release dates are very far apart, this specific combination has not been tested, as indicated by a value of N.A. in the table.

- Consult ERA software release notes for AIMOS related guidelines and issues addressed in a specific ERA software release.

To Contact Technical Support

Telephone Helplines: Call one of the Telephone Helpline numbers listed below to get live support, 24 hours a day.

24X7   +1 888-297-6433 (Toll free for U.S. and Canada)

EMEA 8-17:00 +800 73732837 (Toll free for parts of EMEA and Australia)
(UTC +1)   +49 909969333 (Toll charge incurred)

Calls to an EMEA Helpline outside of the 8:00 to 17:00 time frame will be forwarded to the 24x7 Helpline.

Online Support: Click the link or scan the QR code to submit tickets using the online [Technical Support Form](#).