ERA-AIMOS Compatibility Matrix

ERA Release	AIMOS Release				
	V4.0.1	V4.10.0	V4.50.0	V4.70.0	AIMOS26rA
V5.50.0	Partial	Yes	Yes	No	No
V5.80.0	Partial	Yes	Yes	No	No
V6.0.0	No	No	No	No	No
V6.10.0	No	No	No	No	No
V6.10.1	No	No	Partial	Yes	Yes
ERA26rA	No	No	No	Yes	Yes

Notes

- Matrix entries for software which has not yet been released are per plan and subject to change without notice.

- Current production WCS are only compatible with ERA V5.50 and newer. As this is the most fundamental component of ERA, releases older than V5.50 are not covered by this matrix. For information about the AIMOS compatibility of an older ERA release, consult the release notes for that software.

- All AIMOS releases older than V4.0.1 have already reached end of support and so are not covered by this matrix.

- AIMOS V4.0.1 will reach end of support on Feb 3, 2026.

- Beginning in 2026, naming convention will change for all ANDREW ICN product software releases. The new convention will be [*Product*][*Year*]*r*[*A/B*], with *rA* being the first release and *rB* being the second release of that year.

- ERA V6.10.0 is also known as V6.10-Drop 1 and ERA V6.10.1 is also known as V6.10-Drop 2.

- AIMOS V4.50.0 support for ERA V6.10.1 is only available via SNMPv3 and with limitations. Consult the ERA V6.10.1 release notes for more details.

- AIMOS V4.0.1 support for ERA V5.80.0 and V5.50.0 requires updating the 'alarm.xml' file and may have other limitations depending on the ERA system configuration. For more details, consult the release notes for that ERA software.

To Contact Technical Support

Telephone Helplines: Call one of the Telephone Helpline numbers listed below to get live support, 24 hours a day.

24X7	+1 888-297-6433 (Toll free for U.S. and Canada)
EMEA 8-17:00 (UTC +1)	+800 73732837 (Toll free for parts of EMEA and Australia) +49 909969333 (Toll charge incurred)

Calls to an EMEA Helpline outside of the 8:00 to 17:00 time frame will be forwarded to the 24x7 Helpline.

Online Support: Click the link or scan the QR code to submit tickets using the online [Technical Support Form](#).